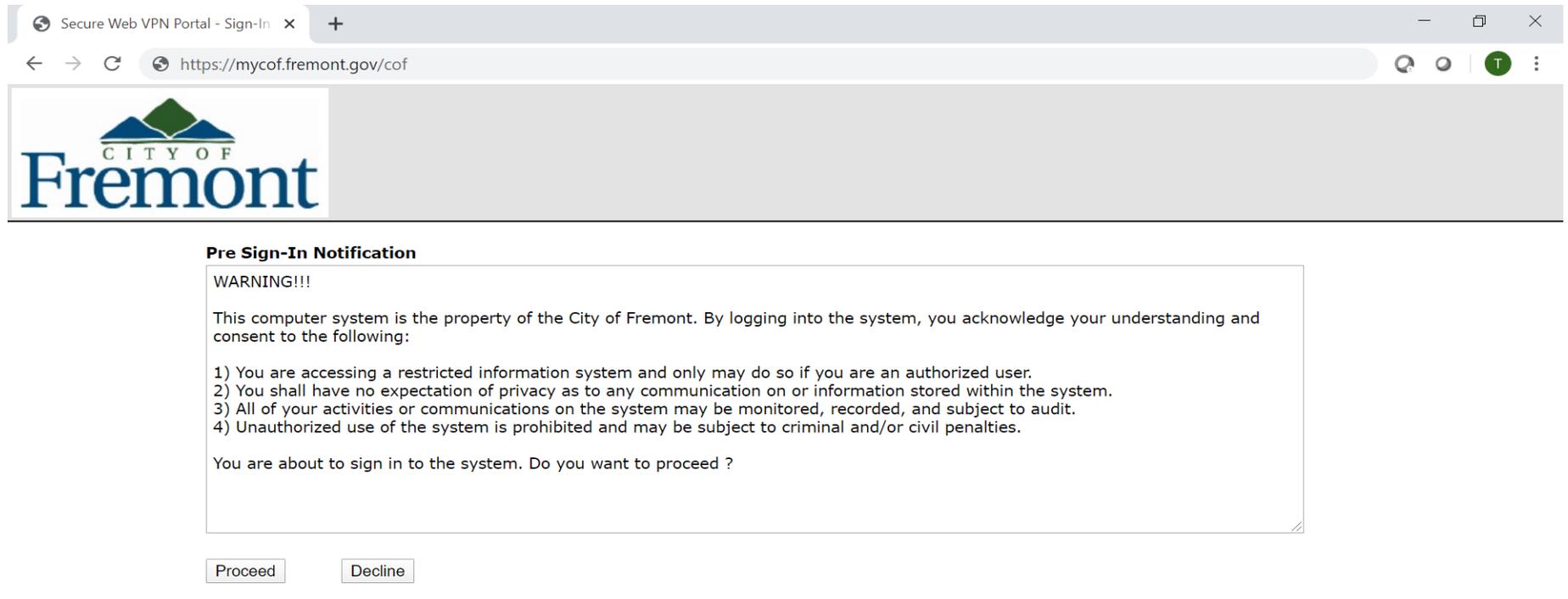


Pulse Secure VPN setup guide

VPN software allows you to work from home by connecting your home computer or city laptop to the City's network. These Instructions for Windows Only. (Mac instructions in red below)

1. Visit <https://mycof.fremont.gov/cof> to download the VPN software. **This link can only be accessed outside of the City's network.** After reading and agreeing the pre sign-in notification, click "Proceed", and log in to the site using your Windows credentials.

(Instructions for Mac. – Visit <https://www.fremont.gov/DocumentCenter/View/43962/VPN-User-Guide-Mac>)



2. Click on "Start" button to begin the download process.

 Pulse Secure

Logged-in as: tvpn

[Home](#) [Preferences](#) [Help](#) [Sign Out](#)

Welcome to the Pulse Connect Secure, tvpn.

Web Bookmarks

You don't have any web bookmarks.

Files

You don't have any files bookmarked.

Client Application Sessions

 Network Connect

3. Click on “Download” button.

Searching for the application launcher...



56

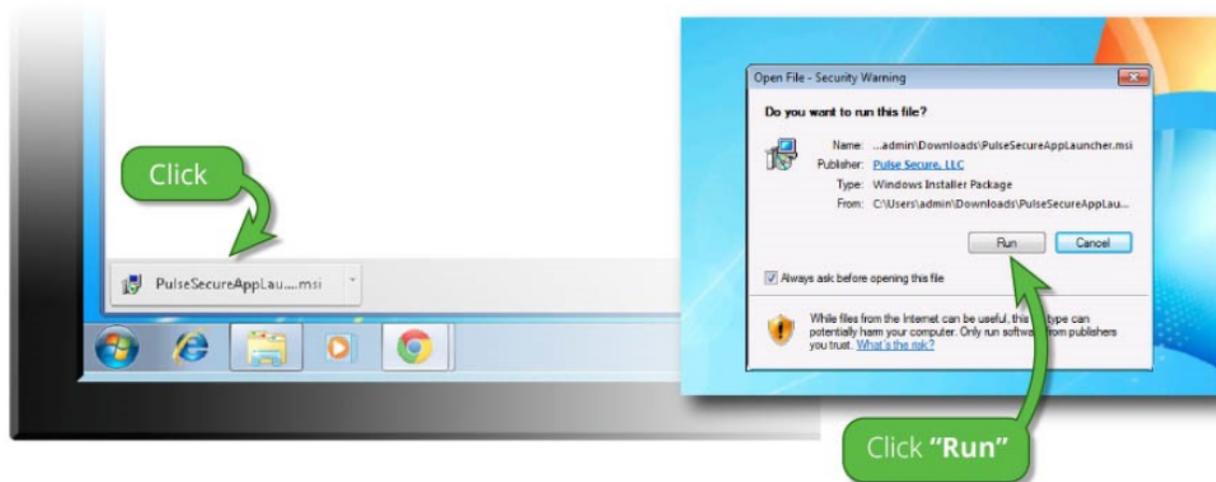
If you know that the application launcher is not installed, skip the wait and download now

Download

If you do not want to proceed, please click [here](#) to go back.

4. Click on the downloaded software and click on "Run" to begin the installation. Please do not close the background window.

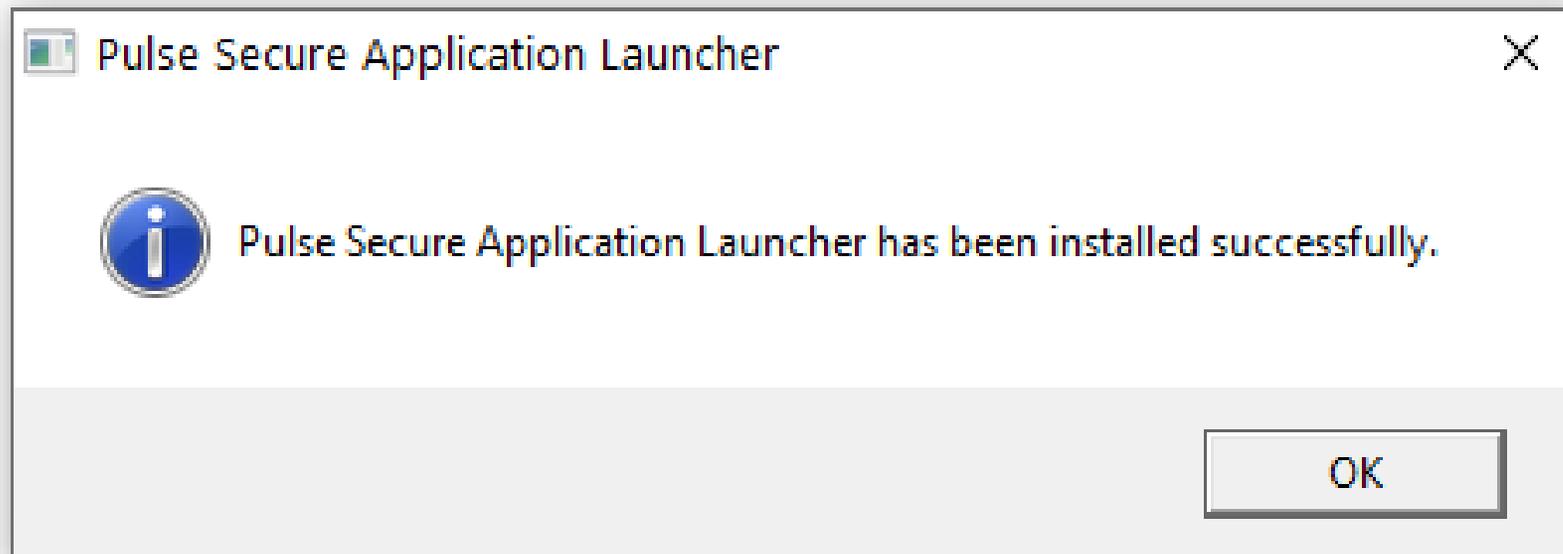
After the application launcher has completed downloading, follow these installation steps.



Once you have completed the above steps, click [HERE](#) to continue with the Network Connect launch. We recommend selecting "remember" and "always" during the installation process.

If you do not want to proceed, please click [here](#) to go back.

5. Click "Ok" to acknowledge the message.



6. Click "HERE" as shown in the screenshot below.

After the application launcher has completed downloading, follow these installation steps.



Once you have completed the above steps, click [HERE](#) to continue with the Network Connect launch. We recommend selecting "remember" and "always" during the installation process.

If you do not want to proceed, please click [here](#) to go back.

7. Click "Open Pulse Secure Application Launcher" as shown below.

Pulse Secure

Open Pulse Secure Application Launcher?

https://psvpn wants to open this application.

Open Pulse Secure Application Launcher Cancel



45

If you know that the application launcher is not installed, skip the wait and download now

Download

If you do not want to proceed, please click [here](#) to go back.

8. Click on "Always". Server name can either be psvpn or mycof.fremont.gov.

Pulse Secure Application Launcher - Warning

Do you want to allow Pulse Secure to contact the server and/or download, install, execute software from the server?

Server Name : **psvpn**

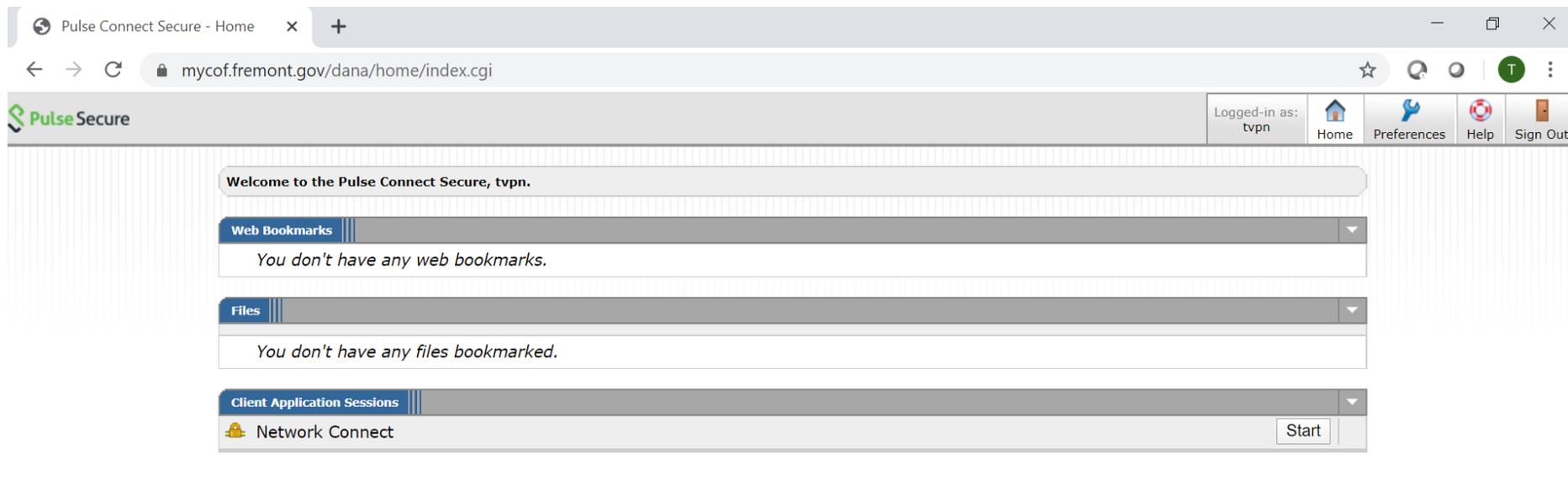
Product Name : **Network Connect**

Always

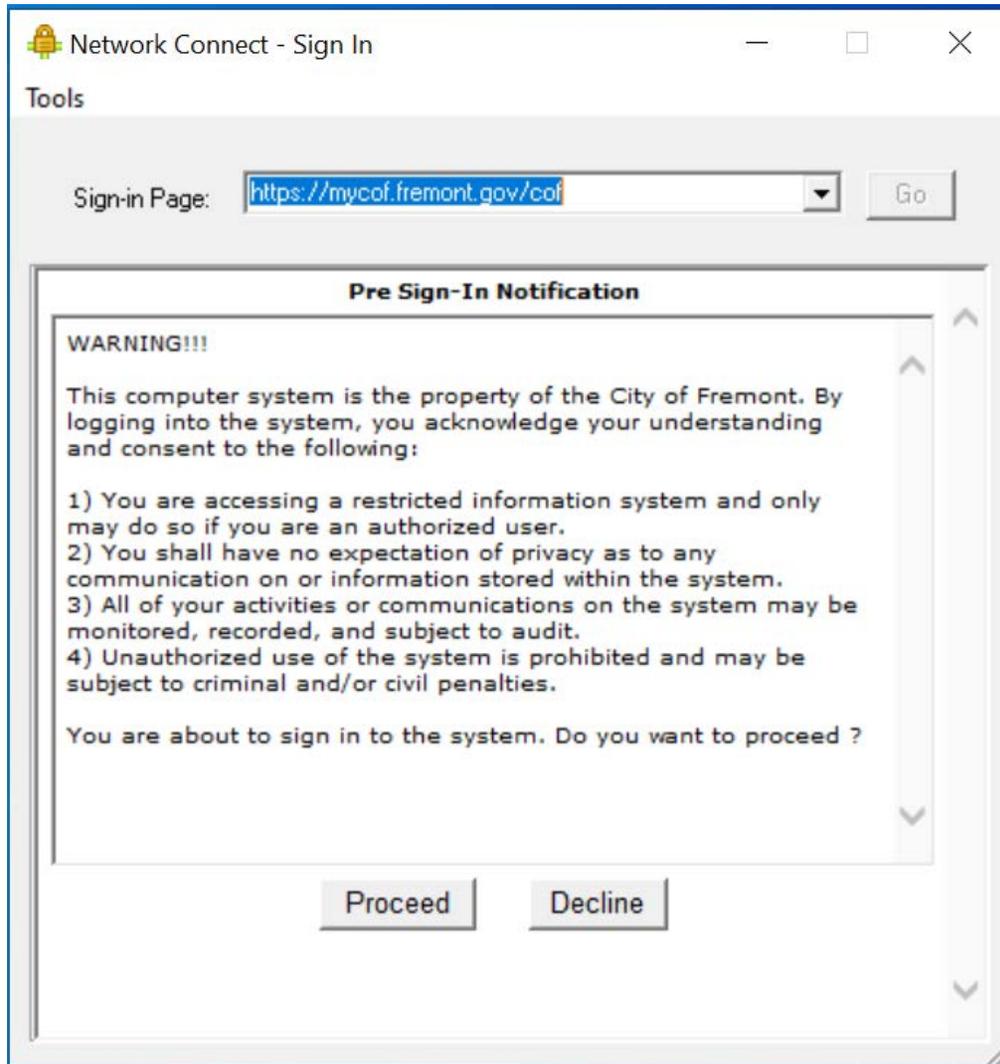
Yes

No

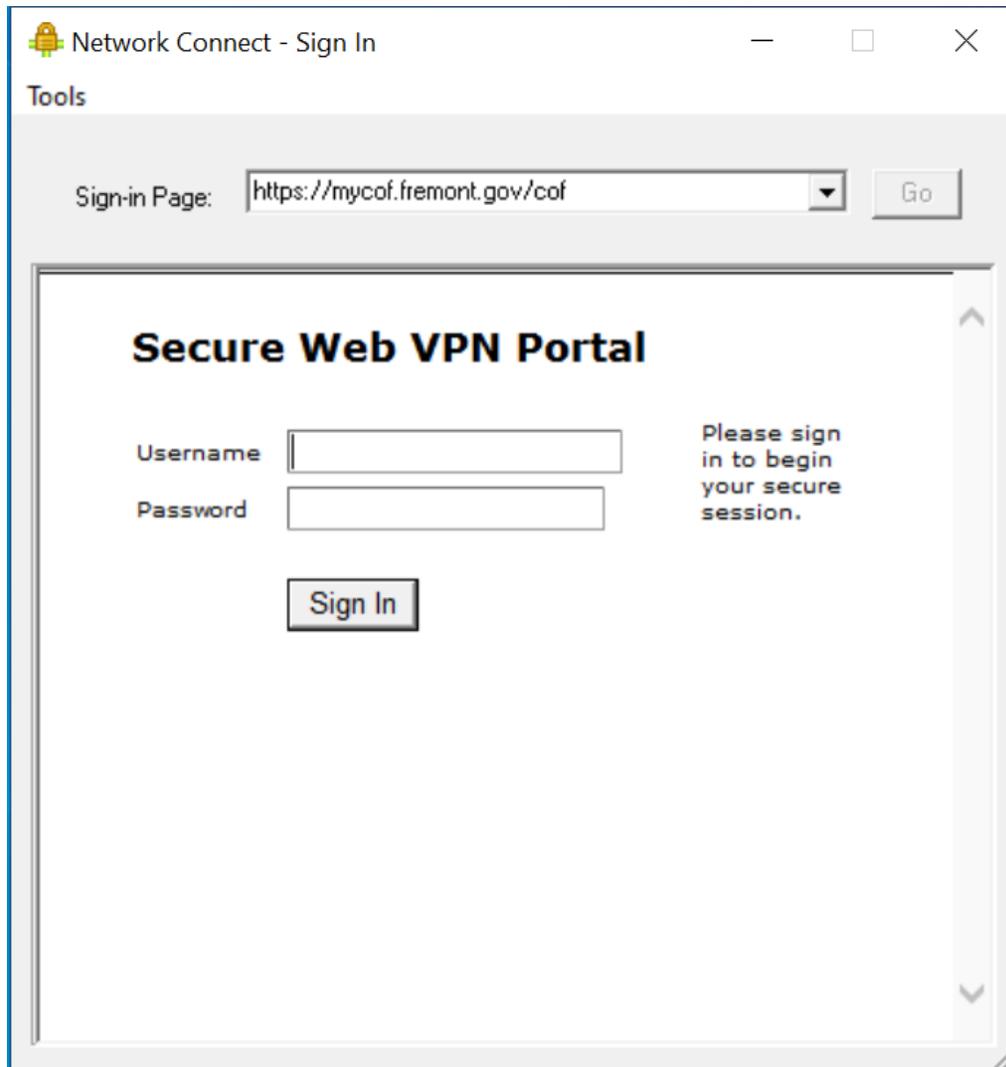
9. Click “Sign out” on the upper right hand corner. Installation is complete and you no longer need to log in to this site anymore.



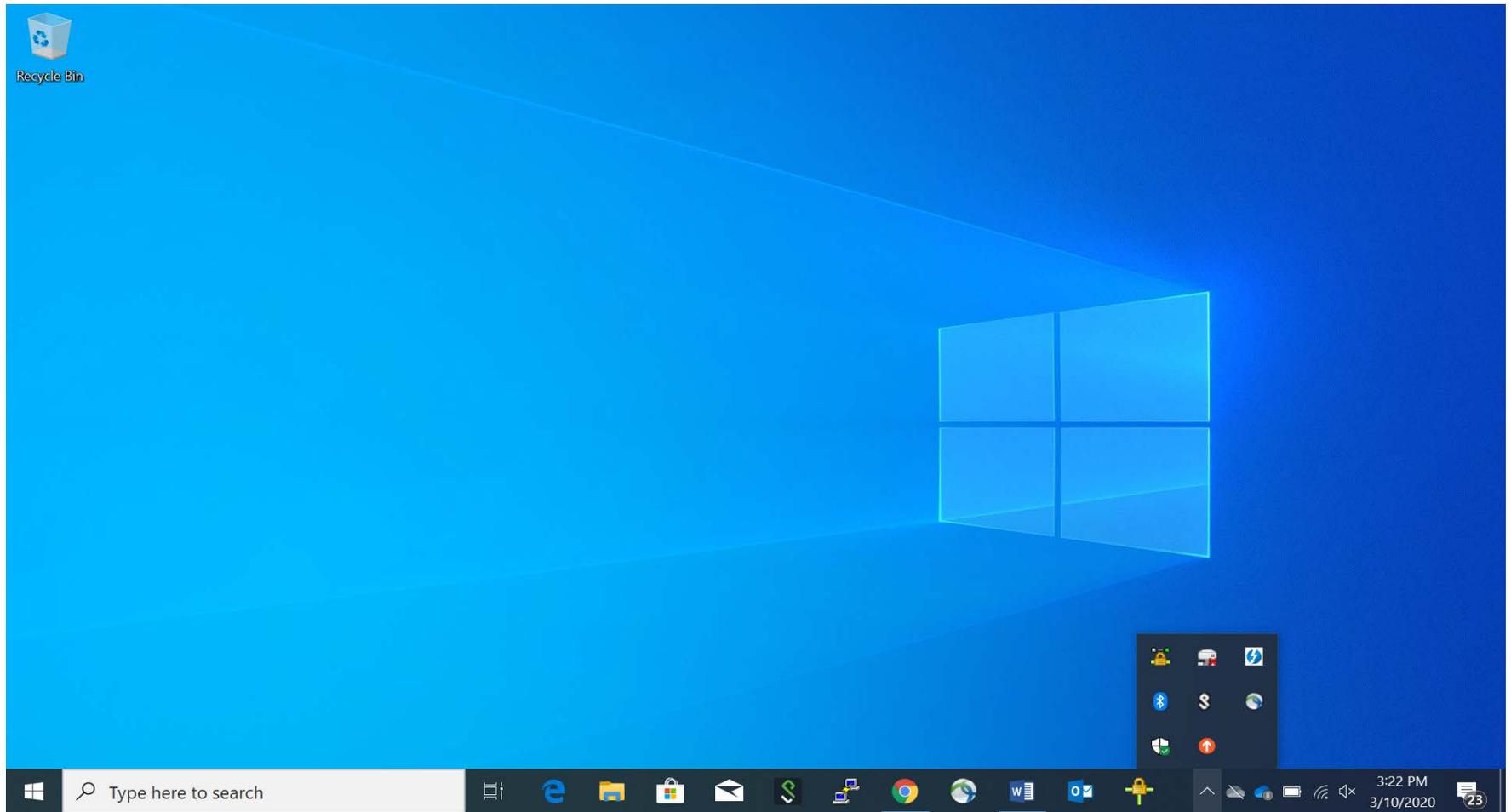
10. Search for “Network Connect” in Windows 10 or look for “Network Connect” in Windows 7 and open it. Please make sure you have the correct url in the sign-in page and click “Proceed”.



11. Provide your Windows credentials and click "Sign In".



12. Yellow padlock symbol indicates “Connected” state. You are now connected to the City’s network.



13. To disconnect the VPN, right click on the yellow padlock to bring up additional menu. Click "Sign Out".



Recycle Bin

- Basic View**
- Advanced View
- Options...
- About...
- Hide
- Sign Out
- Exit

Windows taskbar containing the Start button, search bar with the text "Type here to search", taskbar icons for File Explorer, Microsoft Store, Mail, OneDrive, and several pinned applications (Chrome, Edge, Word, Outlook, and a yellow pushpin), system tray icons for network, volume, and battery, and the system clock showing "3:23 PM 3/10/2020" and a notification icon with "23".