

Fremont Temporary Housing Navigation Center Community Workshop
Saturday, August 24, 2019

Thank you for participating in Fremont's community workshop for the temporary Housing Navigation Center. The purpose of this workshop is to provide information about the temporary Housing Navigation Center, answer community questions, and receive feedback. Throughout the workshop, there will be multiple opportunities to provide feedback and comments, and City staff encourages everyone to participate in the lobby activities.

Today's Agenda

10:00 – 10:30 a.m.	Lobby Activities
10:30 - 11:15 p.m.	Staff Presentation
11:15 - 11:45 p.m.	Q&A with City Staff
11:45 - 1:00 p.m.	Public Comment
1:00 p.m.	Workshop Concludes

In your participant packet you will find:

- 5 comment cards and 1 question card
- 3 blue dots and 3 purple dots
- Information about homelessness in Fremont

Comment Cards

There are 5 comment cards for your use, each with a different theme around the temporary Housing Navigation Center:

- | | |
|------------------------------|-----------------|
| ● City Hall Site | ● Safety/Crime |
| ● Decoto Site | ● Miscellaneous |
| ● Homeless/Navigation Center | |

If you have feedback to share around any of these topics, write your comment on the corresponding card. **All written comments will be shared directly with the City Council.** Additional cards are available if needed.

Question Card

If you have a question about Fremont's temporary Housing Navigation Center, write it on the orange question card and provide it to any City staff member wearing a blue lanyard with a name badge during the workshop. Staff will be collecting and using these questions for the Q&A portion of the meeting. **All written questions will be shared directly with the City Council.** Additional cards are available if needed.

Lobby Activities

Throughout the lobby, there are feedback activities for you to participate in. Use your dots to share your concerns and desires for the temporary Housing Navigation Center and use the



comment cards to respond to open-ended questions. City staff will be available at each board to explain the activity. **All written feedback and dot board exercises will be shared directly with the City Council.** The lobby activities will take place throughout the workshop; feel free to step out of the presentation at any time to provide feedback in the lobby.

Public Comment

During the second half of the workshop, participants will have the opportunity to provide verbal feedback. **Comments received through oral communication will not be captured verbatim; the City is not video recording today's workshop. Comments and feedback written on a comment card will be shared directly with the City Council.** Community members interested in speaking will receive 1-minute to speak and will be asked to line-up at one of the two microphones placed in the aisle after the Q&A portion of the workshop.

Language Assistance

Written feedback can be provided in whichever language you prefer; City staff will translate comment cards after the workshop. City staff is available today to provide limited language assistance in Mandarin and Cantonese. An ASL interpreter will provide services throughout the presentation, Q&A, and public comment.

Additional Feedback Opportunities

The City of Fremont has launched an Open City Hall topic regarding the temporary Housing Navigation Center. Feedback can be shared through the online forum by visiting www.Fremont.gov/OpenCityHallNavCenter

Feedback can also be shared by e-mailing HNC@Fremont.gov.

A Housing Navigation Center is a facility that transitions, those experiencing homelessness, into permanent housing, stabilization, and self-sufficiency, through coordinated services.

On Site Services:

- No walk-ins
- Adults only
- Up to 6 month stay
- One-on-one intensive housing case management
- Linkages to other needed services
- Hygiene facilities
- Meal services
- Placement to permanent and supportive housing
- Management and operations plan
- 24/7 staffing and security
- A safe, clean, calm and flexible environment to rebuild lives



WHAT IS A HOUSING NAVIGATION CENTER?

A Navigation Center provides comprehensive services to its participants, including health and wellness resources, employment assistance, substance abuse services, and counseling. Housing Navigators provide intensive case management and work with participants to connect them to stable income, and permanent housing through advocacy, landlord liaisons and housing search.

Participants and Housing Navigators assume a partnership in finding and applying for appropriate housing opportunities. Once placed, follow up services are provided to help stabilize participants in their new home.

Comprehensive, wraparound services will be provided by an experienced non-profit service provider with significant credentials in working with homeless participants. This non-profit service provider will conduct intake and referrals to appropriate service agencies. Once intake is complete, the Navigation Center will be responsible for participant care.

The most vulnerable are also often frequent users of emergency, psychiatric, and medical services, and public safety assistance; they incur the highest public costs. A **frequent user of emergency services can cost taxpayers \$100,000 annually.** Conversely, **rental subsidies and permanent supportive housing can cost \$20,000-\$35,000 annually*.**

\$100K



Annual cost of remaining unhoused

\$30K

Annual cost of supportive housing

* Home Not Found, 2015, study of Santa Clara County

Open Letter to the Fremont Community from Police Chief Kimberly Petersen on the Proposed Temporary Housing Navigation Center

The safety and security of our community is the Fremont Police Department's highest priority. I am writing this letter to address questions we're hearing from the community regarding how a proposed navigation center might impact the safety of our community.

The proposed temporary Housing Navigation Center (HNC) in Fremont will be modeled on the city of Berkeley's STAIR Center and run by Bay Area Community Services (BACS). This is not a traditional homeless shelter where residents simply sleep in the building and leave in the morning like the City's winter shelter model. The model used by BACS is an intensive services model, where resources are provided to assist residents with their individual and unique challenges during the day and housing navigators work fulltime to identify long-term housing opportunities. The objective of the program model is to get homeless persons off the street and into a safe and permanent housing situation within four to six months. Available resources include intensive mental health services and job placement to help prepare HNC clients for sustained success once placed in long-term housing. At night two HNC staff members are always on-duty, one of whom is assigned to monitor the facility's sleeping areas and grounds to ensure a safe environment.

The BACS counselors and housing navigators continue to work with their participants for a time period even after they are successfully housed. Using this particular model, BACS has demonstrated a success rate of better than 80%. Their own measure for success requires a one-year lease in the client's name and three months of sustained housing.

All of us want to know if a temporary HNC would attract crime to the area around the center. I asked Berkeley PD to review their crime statistics in the area surrounding the STAIR Center over the past year. The Berkeley facility opened in June 2018. Over the course of the first year, their statistics showed that crime did not go up, and Berkeley PD views the crime impact of the STAIR Center as "low to negligible." Also, Berkeley PD reported 29 calls for service at the STAIR Center itself during the same time period, primarily calls involving disputes between residents related to the communal living arrangements.

As a point of comparison, I looked at our experience with Fremont's long-standing shelter, Sunrise Village, located in the south end of Fremont. This shelter has a more traditional model, which accepts both individuals and families with children for extended periods of time. It has been part of our community for over 30 years. In 2018, we received 42 calls for police service at this shelter. Most of these calls involved disputes and altercations between shelter residents. It is not considered a problem location for our Patrol teams.

Finally, we all want to know if a temporary HNC would draw more homeless persons to the surrounding area. Fremont would not have the only navigation center in the Bay Area. Several other local cities already have navigation centers operating or are building them, including San Francisco, Oakland and Berkeley; Hayward is also planning a center. Berkeley's STAIR center was built intentionally in the middle of its most entrenched homeless encampment. Their Street Team was tasked with recruiting from this encampment and now the encampment is essentially gone—it has not drawn more homeless to its surrounding area. Fremont's own Sunrise Village has not drawn other homeless to its surrounding area.

The proposed temporary HNC in Fremont would dedicate the first 22 beds to homeless persons recruited from the immediate area by the center's Street Outreach Team. The other 23 beds would be dedicated to homeless persons from the Tri-Cities area, prioritized by vulnerability.

I recently came across a research paper titled, "Navigation Centers: What do Neighbors Have to Fear?" which was authored in May 2018 by Miki Bairstow, a graduate student at the Goldman School of Public Policy at the University of California, Berkeley. It provides valuable information related to neighborhood concerns of navigation centers. I encourage you to read it at <http://hsh.sfgov.org/wp-content/uploads/Navigation-Center-Neighborhood-Impacts-Final-Report.pdf>.

I want to reiterate that safety for all community members is our highest priority. Homelessness is a complex issue requiring multi-pronged solutions. Based on my research, I believe the temporary Housing Navigation Center will not decrease community safety. That's because the people who would live at the temporary HNC are already here, living on the streets. As Fremont's Police Chief, I believe the residents living in the temporary Housing Navigation Center will be more stable due to the on-site resources and 24/7 supervision. If we are able to bridge the gap and transition people off the streets and into housing every six months, this could have a significant impact on a growing problem. I believe a temporary Housing Navigation Center in Fremont will contribute to a safer community for all by reducing homelessness in our city. This model is a proven strategy and I welcome the opportunity to turn the tide and reduce homelessness in the city of Fremont.

Sincerely,



Kimberly Petersen
Chief of Police

Alameda County

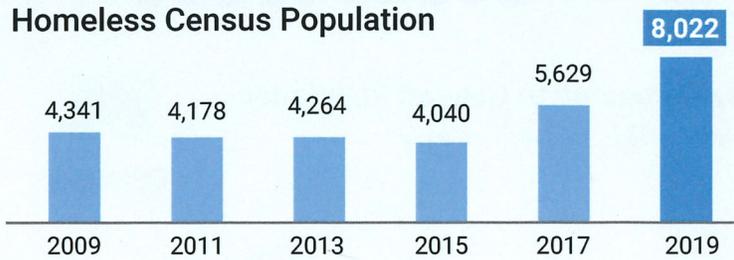
2019 EveryOne Counts

Homeless Point-in-Time Count & Survey

Every two years, during the last 10 days of January, communities across the country conduct comprehensive counts of people experiencing homelessness in order to measure the prevalence of homelessness in each local community.

The 2019 Alameda County EveryOne Home Point-in-Time Count was a community-wide effort conducted on January 30th, 2019. In the weeks following the street count, a survey was administered to **1,681** unsheltered and sheltered individuals experiencing homelessness in order to profile their experience and characteristics.

Homeless Census Population



Sheltered/ Unsheltered Population



Duration of Current Episode of Homelessness



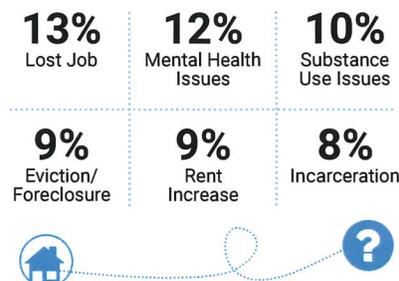
What Might Have Prevented Homelessness

Top 4 Responses



Primary Causes of Homelessness

Top 6 Responses



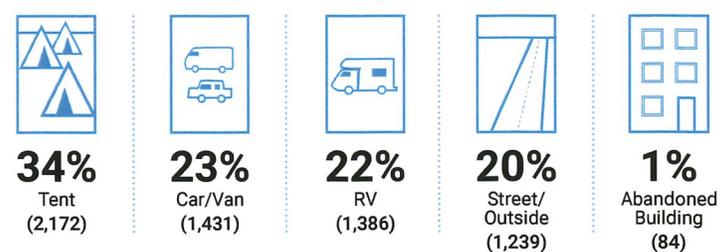
How New Money Should Be Spent



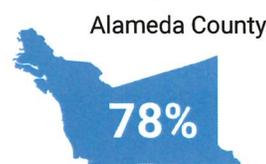
Sheltered/Unsheltered Population by City



Unsheltered Population by Location



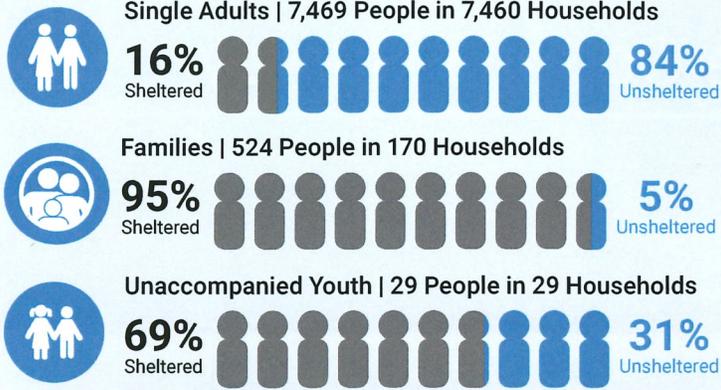
Residence Prior to Homelessness



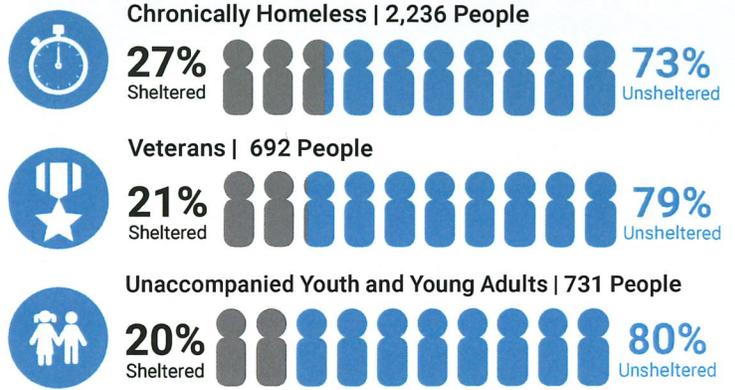
Length of Time in Alameda County



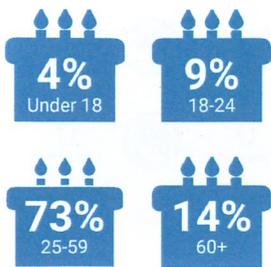
Household Breakdown



Subpopulations



Age



LGBTQ+ Status

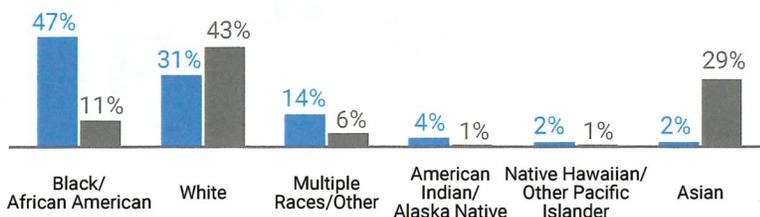
14% of survey respondents identified as LGBTQ+.



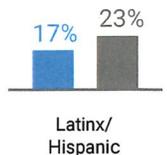
Race and Ethnicity Compared to General Population

2019 Homeless Population | 2017 General Population

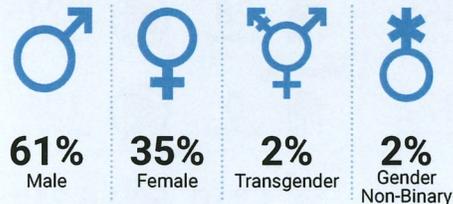
Race



Ethnicity



Gender



First Episode of Homelessness

31% Yes



62% of those experiencing homelessness for the first time were homeless for one year or more.

Age at First Episode of Homelessness



Not Interested in Housing

3% of survey respondents said they were not interested in Independent, Affordable Rental Housing or Housing with Supportive Services.

Health Conditions⁺

Current health conditions reported by survey respondents.



39%

Psychiatric/Emotional Conditions



30%

Alcohol & Drug Use



30%

Post-Traumatic Stress Disorder



26%

Chronic Health Problems



24%

Physical Disability



13%

Traumatic Brain Injury



5%

HIV/AIDS Related Illness

Disabling Conditions

42% of survey respondents reported having at least one disabling condition.



A disabling condition is defined by HUD as a developmental disability, HIV/AIDS, or a long-term physical or mental impairment that impacts a person's ability to live independently, but could be improved with stable housing.

FOCUSING ON **HOMELESSNESS** IN FREMONT

High priority for the City of Fremont

Homelessness continues to be a challenging issue for Fremont, the Bay Area, and beyond. In Alameda County, 8,022 individuals were counted as homeless in 2019, which represents a 43% increase from 5,629 in 2017. Economic issues are among the most critical factors contributing to homelessness. In many cases, one financial setback such as the loss of a job, increased rent, or illness can lead to a loss of housing. Non-economic factors include mental health issues, medical conditions, substance dependence, or trauma. The most vulnerable are often frequent users of medical services and public safety assistance and incur the highest public costs.



Evaluation Team was established to serve those suffering from mental health issues. The City also allocated resources

[Fremont.gov/HomelessNewsletter](https://www.fremont.gov/HomelessNewsletter)

Fremont City Council with information on the homelessness situation in Fremont and outlined potential strategies for consideration. The Council has approved several strategies that the City has since implemented. For example, this past winter, the City's Warming Center was expanded to a seasonal Winter Shelter offering a warm place to sleep, showers, and meals. The City also partnered with Bay Area Community Services (BACS) to open a drop-in day/wellness center that provides services for those dealing with untreated health issues. Additionally, City staffing has increased to address several aspects of homelessness, and a Mobile

City Council's direction to identify year-round temporary shelter sites—involves developing a temporary Housing Navigation Center for homeless adults. This center would provide comprehensive services to participants, with the ultimate goal of transitioning them to permanent housing. For more information, please read our temporary Housing Navigation Center article on page 3.

The City is committed to addressing homelessness in Fremont and invites our community to review this newsletter, learn more about what we are doing, and share this information with family, friends, and neighbors.



Homeless Task Force
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Temporary Housing Navigation Center
Page 3



Affordable Housing
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Tri-City Resources
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Tri-City Resources: for the Homeless and Hungry

General Assistance

211 Eden I & R

Call 211 to be connected local resources and services including transportation. Available 24 hours

Peer Support Line: 415-421-1880

Sunday-Thursday 1pm-9pm; Wednesdays 12pm-6pm

Fremont Family Resource Center (FRC)

39155 Liberty Street, Fremont

510-574-2000

"One-stop", welcoming center with 24 service agencies, including

Suite A110: Family Support Services: 510-574-2021

Employment & housing assistance, childcare referrals, health/mental health services, case management, CalFresh

Suite C330: Alameda County Social Services:

510-795-2428

GA, CalFresh, CalWorks and MediCal Assistance

Bay Area Community Services (BACS)

Wellness Center

40963 Grimmer Blvd, Fremont

510-657-7425

Sunday - Saturday 8:00am—8:00pm

employment specialists, support groups, peer counseling, housing education program, creativity workshops



Shuttle FRC to BACS Monday - Thursday @ 12pm

BACS to BART Monday - Thursday @ 4pm

Social Security Administration

3100 Mowry Ave., Fremont

800-772-1213

Retirement Benefits and SSI (Supplemented Security Income)

Human Services Department - City of Fremont

3300 Capitol Ave, Building B

510-574-2050

Resource referrals and benefit application assistance

Senior Helpline: 510-574-2041

Alameda County's Coordinated Entry System

Call 211 for a Housing Assessment appointment.

You will be connected to a local Housing Resource Center, where you can be assessed for available shelter and housing opportunities.

Veteran Services

US Department of Veteran Affairs

3801 Miranda Avenue, Palo Alto, CA 94304

650-493-5000

Medical and Benefits

Fremont Out-Patient Clinic— no walk-ins

39199 Liberty Street, Fremont

HealthCare and HUD-VASH

510-791-4000 or Advice Nurse 800-455-0057 (#4)

Housing Resource Group - Wednesdays 11:30am – 12:30pm



Inter-facility Shuttle Available

VA Customer Service Line: 800-827-1000

Homeless Veterans Hotline 877-424-3838

Operation Dignity 800-686-9036 or 510-287-8465

Health and Mental Health Services

Tri City Health Center, 40910 Fremont Blvd,

510-770-8040 (Main Office /Dental /Primary Care)

Monday – Thursday 8am - 7pm;

Friday & Saturday 8am - 5pm

39500 Liberty St. Primary Care / Vision Care

MediCal accepted / Limited appointments

Tiburcio Vasquez Health Clinic

33255 9th St., Union City

510-471-5907 Monday – Saturday 8am – 5pm

Primary Care & Dental

Community Health Education

3845 Beacon Ave, Ste. A, Fremont

510-471-5913 - Monday – Thursday 8:30am – 5pm

Newark Health Center

6066 Civic Terrace Ave. Newark, CA 94560

510-505-1600

ACCESS: 1-800-491-9099

Alameda County referral to mental health services

510-869-7200 (Mandarin/Cantonese/Vietnamese)

National Crisis Line: 800-273-TALK (8255)

More Resources: Shelter, Domestic Violence, Recovery, Daily Amenity Services, Prevention

Shelter

Dial 2-1-1 for housing assessments and shelter referrals

Second Chance

6330 Thornton Ave., Newark, 510-792-4357
Emergency shelter for individuals and families.

CAREavan Program – City of Union City

Registration Required: 510-675-5482
Safe overnight parking at rotating locations.

Safe Parking Program – Alameda County

Registration Required: 510-593-4660
Single Adults eligible

Fremont Winter Shelter

Activation Line 510-574-2222

November 15 – March 15

Sleeping bags & cots provided, dinner, breakfast, and shower available.

Homefirst Helpline 408-510-7600

Meals



Tzu Chi Free Breakfast Program:

FRC Parking Lot, 39155 Liberty St, Fremont
Sunday 7:30am – 9:00am



Friends & Fellowship Meal:

St. Edward's Parish Hall, 5788 Thornton Ave, Newark
Lunch and haircuts available
2nd & 4th Sundays of the month



Free Breakfast Program:

Irvington Presbyterian, 4181 Irvington Ave, Fremont
Monday, Wednesday & Friday 7:00am – 9:00am



Free Dining:

Centerville Presbyterian, 4360 Central Ave, Fremont
Dinner and shower
Tuesday & Thursday 3:30pm – 6:00pm



BACS So. County Wellness Center:

40963 Grimmer Blvd, Fremont, 510-657-7425
Breakfast, lunch, dinner, showers, and wardrobe pantry
Monday – Friday 8:30am-8:00pm
Saturday & Sunday 10:00am – 5:00pm



Food/Clothing Distribution & Support Services



Centro de Servicios: 525 H St., Union City, 510-489-4100

Monday - Friday 9am - 5pm, closed 12pm - 1pm;
Provides food distribution, thrift store, immigration & translation services, legal aid, job assistance

League of Volunteers (LOV): 8440 Central Ave., Suite A/B, Newark, 510-793-5683,

Monday – Friday 8am - 5pm



TCV Food Bank and Thrift Store: 37350 Joseph St., Fremont, 510-793-4583

Food Pantry, Mobile Pantry and Clothing, **must show proof of income to register**

Monday -Thursday 10am-3.30pm;

Clothing: Friday 9:30am-12:30pm



Bag Lunch: Monday -Thursday 12:00pm-4:00pm; Friday 9:30am-12:30pm



Salvation Army: 36700 Newark Blvd., Newark, 510-793-6319

Shelter referral, drug and alcohol rehab centers, PG & E assistance.
Food basket distribution Tuesday & Thursday 9:00am – 1:00pm



Salam Food Pantry: 4039 Irvington Ave., Fremont, 415-860-2409

Jan-Oct. - 4th Saturday of month 10am – 1pm

Nov./Dec. - 3rd Saturday of month 10am – 1pm

Compassion Network: 39155 Liberty St., Suite H480, Fremont, 510-796-7378

Clothing, food, amenities & support groups
Monday -Thursday 10am – 12pm; 1pm -4pm & Fridays 10am – 2pm



Viola Blythe: 37365 Ash St., Newark

Food, baby formula & clothing distribution, **must show proof of income & address to register**
Monday & Wednesday 11:00am – 3:00pm; Tuesday 9:00am – 1:00pm

Survivors of Abuse

SAVE Hotline 510-794-6

1900 Mowry Ave. # 201 F
Emergency Housing for ba
Assistance with restraining

NISA Hotline 888-275-6

Providing emergency shel

NARIKA Hotline 800-2

Provides support and refer

Sex Trafficking Crisis L

Rehabilitation and R

ACCESS Addiction 1-84

Alameda County referral l

National Helpline 1-800

Referrals to local treatmen

Second Chance

6330 Thornton Ave., Nev
Drug and alcohol program

Solidarity Fellowship In

34401 & 34413 Blacksto
State licensed, residential

Salvation Army Adult R

702 W. Taylor Street, Sa



Showers

Second Chance:

6519 Central Ave, Newark, 510-792-4357
Monday-Saturday 10:00am - 2pm, laundry, & lunch

(55 and older) Fremont Senior Center:

40086 Paseo Padre, Fremont, 510-790-6600
Monday, Wednesday & Friday 10:00am – 2:00pm



Centerville Presbyterian Church:

4360 Central Ave, Fremont
Tuesday & Thursday 3:30pm – 6:00pm, shower & dinner



BACS So. County Wellness Center:

40963 Grimmer Blvd, Fremont, 510-657-7425
Monday – Friday 8:30am-8:00pm
Saturday & Sunday 10:00am – 5:00pm



Clean Start – Mobile Hygiene Unit:

Call 510-574-2222 for weekly schedule



Mobile Health Care

WOW – Washington on Wheels:

Call 510-818-7803 for weekly schedule

HOPE Mobile Health Clinic (Abode):

Centerville Presbyterian Church
Tuesday & Thursday 3:30pm – 6:00pm,
shower available & dinner served

Irvington Presbyterian Church

Wednesday 8:00am – 10:00am, breakfast served

HealthCare Express (TriCity Health Center):

Sunrise Village: 588 Brown Rd, Fremont
Monday 10:00am – 2:00pm

Legend: Breakfast Health Services Lunch

Shower Dinner Food

Domestic Violence

555

Fremont
Served women and children, anonymous location
orders and counseling

472

For referrals for abused women and children.

5-7308

Referrals to women in abusive situations

Phone: 800-884-8119

Recovery Support

4-682-7215

Referrals for drug and alcohol addiction services

662-HELP (4357)

Referrals to facilities, support groups, & community organizations.

ark, 510-792-4357

available for a fee

Alameda House

Way, Fremont, 510-796-7120

Outpatient treatment, Men's substance use program, self-payment

Rehabilitation Center

Jose, 408-298-7600

Prevention

SparkPoint

FRC, 39155 Liberty St. #A110, Fremont, 510-574-2020

Financial Coaching & Education, Peer Lending Circles, Tax Prep Assistance

BACS Housing Education & Counseling Sessions

Friday @ 10:30am – Wellness Center, 40963 Grimmer Blvd

Friday @ 2pm – FRC, 39155 Liberty St. Enterprise Room #C320

How to fill out applications, available housing, adjusting to permanent housing
& building relationships with landlords

Fremont Fair Housing & Landlord/Tenant Services

FRC, 39155 Liberty, St. #D440 Fremont, 510-574-2270

Rent Review Program – City of Fremont Human Services

3300 Capitol Ave, Building B, Fremont, 510-733-4945

Conflict resolution regarding rent increases

HomeMatch – Covia

510-574-2173, covia.org/services/home-match

Shared housing for those seeking a home or for those wanting to rent a room

Legal Assistance for Seniors

For Appointment: 510-832-3040. Monday – Friday, 9am – 5pm

Bay Area Legal Aid

Legal Advice Line: 800-551-5554; For Appt @ FRC Call 510-574-2026

TriCity Workforce Training Resource

sites.google.com/view/tri-cityworkforce-training/home, 510-574-2009

