



Fremont Family Resource Center (FRC) Agency Status for Re-Opening

The FRC buildings are now unlocked. The 23 agencies continue to serve customers but being separate entities, they each have different re-opening schedules. Some agencies are fully **Open** with appointments and seeing walk-in visitors, while others are open **by Appointment Only** or **By Phone Only**. The chart below lists the best phone numbers to reach each agency. For questions, call the FRC's main number at 510.574.2000 Monday - Friday 8am-5pm.

Updated on 7-16-21

FRC Agency	Services	Open	By Appt only	By Phone Only	Suite	Phone
Afghan Coalition	Services for Afghans	Open			D460	510-745-1680
Alameda County Social Services Agency SSA is processing all essential programs.	CalWORKS, MediCal, CalFresh/Food Stamps, General Assistance			Phone	C330	510-795-2428
America's Job Center/EDD - Fremont There are 2 EDD Call Center numbers for different needs: 1. Call Center number for filing Unemployment Insurance is 833-978-2511 . Open 7 days a week, 8am-8pm. Reps can't access your personal info but can provide technical assistance with UI Online SM , receiving EDD Customer Account Number & general questions. 2. For help with your claim or payment info, 1-800-300-5616 M-F 8a-12p.	Job Services For job search or CalJOBS assistance, call the two phone numbers at right or email AJCC/EDD at WSBOaklandFieldOffice@edd.ca.gov to request info or a phone appointment. Unemployment Insurance Fastest way to file for Unemployment Insurance is online at https://www.edd.ca.gov/unemployment/filing_a_claim.htm			Phone	B200	510-794-3669 510-564-0500
Behavioral Health Care Services Vocational Program	Counseling & Competitive Employment Services			In field	D470	510-795-2300
CityServe's Compassion Network Hours: 10-3 Mon-Thurs	Personal Support Services	Open			H840	510-796-SERV (7378)
Community Child Care Council (4Cs) of Alameda County	Child Care Information, Vouchers, Support & Education for child care providers			Phone only	D410	510.582.2182
Community Resources for Independent Living (CRIL)	Services for People with Disabilities		Appt only		A100	510-794-5735
Deaf, Counseling, Advocacy & Referral Agency (DCARA)	Services for those who are deaf, hard of hearing or experience hearing loss			Phone	D420	TTY & VP: 510-790-1433 Voice: 510-371-0042
Discovery Cove – CLOSED	Onsite drop-in childcare	Closed	Closed	Closed	H850	

FRC Agency	Services	Open	By Appt Only	By Phone Only	Suite	Phone
Family Education and Resource Center (FERC)	Mental Health Education, Information, Resources & Caregiver Support		Appt Only starts 8.3.21	Phone	D400	510-459-4506 Warm Line: 1-888-896-3372
FRC Administration Core Team Programs: Working Wellness Family Support Services SparkPoint Financial Services	Main Phone for FRC - Counseling for CalWORKS Clients - Resources & Advocacy - Financial Coaching, Workshops, Taxes	Open			A110	510-574-2000 510-574-2023 510-574-2021 510-574-2020
Fremont Fair Housing and Landlord/Tenant Services	Housing Discrimination & Landlord/Tenant Counseling		Appt Only		D440	510-574-2270
Herald Family Rebuilding Center	Services for Asian Families in Crisis			Phone	D450	510-790-3366
Hively	Child Care Info & Vouchers			Phone	D450	510-779-4439 925-417-8733
LaFamilia Counseling Services -Vocational ESL (VESL)	Employment Services for Refugees			Phone	F600	510-329-3739
Lincoln Families Kinship Support	Kinship Support Services			Phone	D450	510-583-8026
State Department of Rehabilitation	Disability and Vocational Services		Appt Only		F630	510-794-2458
Tri-City Children & Youth Services	Youth Mental Health Services	Open			G710	510-795-2434
Tri-City Community Support Center	Adult Mental Health Services	Open			G710	510-795-2434
Veteran's Services To apply for VA benefits online, visit www.va.gov	Benefit Information			Phone	F620	Oakland Office 510-577-1926
Welcome Center & Info Desk staffed by Fremont Healthy Start (FHS)	Info & Referral, School Help, Health Insurance & Health Care Referrals	Open			Lobby	FHS 510-656-4206
Women, Infants & Children (WIC)	Food/Nutrition for Pregnant Women & Small Children			Phone	D430	510-795-2457
Youth & Family Services Also available for crisis.	Counseling, Support Groups & Workshops	Open			E500	510-574-2100