



## Fremont Family Resource Center (FRC) Agency Status for Re-Opening

The FRC buildings are now unlocked. The 23 agencies continue to serve customers but being separate entities, they each have different re-opening schedules. Some agencies are fully **Open** with appointments and seeing walk-in visitors, while others are open **by Appointment Only** or **By Phone Only**. The chart below lists the best phone numbers to reach each agency. For questions, call the FRC's main number at 510.574.2000 Monday - Friday 8am-5pm.

**Updated on 8-19-21**

FRC Agency	Services	Open	By Appt only	By Phone Only	Suite	Phone
<b>Afghan Coalition</b>	Services for Afghans	Open			D460	510-745-1680
<b>Alameda County Social Services Agency</b> SSA is processing all essential programs.	CalWORKS, MediCal, CalFresh/Food Stamps, General Assistance			Phone	C330	510-795-2428 Call Centers 510-263-2420 888-999-4772
<b>America's Job Center/EDD - Fremont</b>  There are 2 EDD Call Center numbers for different needs: 1. Call Center number for filing Unemployment Insurance is <b>833-978-2511</b> . Open 7 days a week, 8am-8pm. Reps can't access your personal info but can provide technical assistance with UI Online <sup>SM</sup> , receiving EDD Customer Account Number & general questions. 2. For help with your claim or payment info, <b>1-800-300-5616</b> M-F 8a-12p.	Job Services For job search or CalJOBS assistance, call the two phone numbers at right or email AJCC/EDD at WSBOaklandFieldOffice@edd.ca.gov to request info or a phone appointment.  Unemployment Insurance Fastest way to file for Unemployment Insurance is online at <a href="https://www.edd.ca.gov/unemployment/filing_a_claim.htm">https://www.edd.ca.gov/unemployment/filing_a_claim.htm</a>			Phone	B200	510-794-3669 510-564-0500
<b>Behavioral Health Care Services Vocational Program</b>	Counseling & Competitive Employment Services			In field	D470	510-795-2300
<b>CityServe's Compassion Network</b> Hours: 10-3 Mon-Thurs	Personal Support Services	Open			H840	510-796-SERV (7378)
<b>Community Child Care Council (4Cs) of Alameda County</b>	Child Care Information, Vouchers, Support & Education for child care providers		Appt Only		D410	510.582.2182
<b>Community Resources for Independent Living (CRIL)</b>	Services for People with Disabilities		Appt only		A100	510-794-5735
<b>Deaf, Counseling, Advocacy &amp; Referral Agency (DCARA)</b>	Services for those who are deaf, hard of hearing or experience hearing loss			Phone	D420	TTY & VP: 510-790-1433 Voice: 510-371-0042
<b>Discovery Cove – CLOSED</b>	Onsite drop-in childcare	Closed	Closed	Closed	H850	

FRC Agency	Services	Open	By Appt Only	By Phone Only	Suite	Phone
<b>Family Education and Resource Center (FERC)</b>	Mental Health Education, Information, Resources & Caregiver Support			Phone	D400	510-459-4506 Warm Line: 1-888-896-3372
<b>FRC Administration</b>  <b>Core Team Programs:</b> Working Wellness  Family Support Services SparkPoint Financial Services	<b>Main Phone for FRC</b>  - Counseling for CalWORKS Clients - Resources & Advocacy - Financial Coaching, Workshops, Taxes	Open			A110	<b>510-574-2000</b>  510-574-2023  510-574-2021 510-574-2020
<b>Fremont Fair Housing and Landlord/Tenant Services</b>	Housing Discrimination & Landlord/Tenant Counseling		Appt Only		D440	510-574-2270
<b>Herald Family Rebuilding Center</b>	Services for Asian Families in Crisis			Phone	D450	510-790-3366
<b>Hively</b>	Child Care Info & Vouchers			Phone	D450	510-779-4439 925-417-8733
<b>LaFamilia Counseling Services -Vocational ESL (VESL)</b>	Employment Services for Refugees			Phone	F600	510-329-3739
<b>Lincoln Families Kinship Support</b>	Kinship Support Services			Phone	D450	510-583-8026
<b>State Department of Rehabilitation</b>	Disability and Vocational Services	Open			F630	510-794-2458
<b>Tri-City Children &amp; Youth Services</b>	Youth Mental Health Services	Open			G710	510-795-2434
<b>Tri-City Community Support Center</b>	Adult Mental Health Services	Open			G710	510-795-2434
<b>Veteran's Services</b> To apply for VA benefits online, visit <a href="http://www.va.gov">www.va.gov</a>	Benefit Information			Phone	F620	Oakland Office 510-577-1926
<b>Welcome Center &amp; Info Desk staffed by Fremont Healthy Start (FHS)</b>	Info & Referral, School Help, Health Insurance & Health Care Referrals	Open			Lobby	FHS 510-656-4206
<b>Women, Infants &amp; Children (WIC)</b>	Food/Nutrition for Pregnant Women & Small Children			Phone	D430	510-795-2457
<b>Youth &amp; Family Services</b> Also available for crisis.	Counseling, Support Groups & Workshops	Open			E500	510-574-2100