



## Fremont Family Resource Center (FRC) Agency Status

The two FRC buildings are open. The 23 agencies continue to serve customers but being separate entities, they each determine their own work status. Some agencies are fully **Open** taking appointments and seeing walk-in visitors, while others are open **By Appointment Only** or **By Phone Only**. The chart below lists the best phone numbers to reach each agency during the pandemic. For questions, call the FRC's main number at 510.574.2000 Monday - Friday 8am-5pm.

**Updated on 1-13-22**    **Work Status highlighted in yellow** = Agencies temporarily working remotely

FRC Agency	Services	Open	By Appt only	By Phone Only	Suite	Phone
<b>Afghan Coalition</b>	Services for Afghans			Phone	D460	510-745-1680
<b>Alameda County Social Services Agency</b> SSA is processing all essential programs.	CalWORKS, MediCal, CalFresh/Food Stamps, General Assistance			Phone	C330	510-795-2428 Call Centers 510-263-2420 888-999-4772
<b>America's Job Center/EDD - Fremont</b>  Fremont Office offers Job Services For job search or CalJOBS assistance, the office is now OPEN!  Unemployment Insurance (UI) is not managed at the Fremont office. Fastest way to file UI is online at <a href="https://www.edd.ca.gov/unemployment/filing_a_claim.htm">https://www.edd.ca.gov/unemployment/filing_a_claim.htm</a>  There are 2 EDD Call Center numbers for UI needs:	<ol style="list-style-type: none"> <li>For technical help or help with your personal claim or payment info, call <b>1-800-300-5616</b>. Open 7 days a week, 8am-8pm.</li> <li><b>833-978-2511</b>. Open 7 days a week, 8am-8pm. Reps can't access your personal info but can provide technical assistance with UI Online<sup>SM</sup>, receiving EDD Customer Account Number &amp; general questions.</li> </ol>	Open			B200	510-794-3669
<b>Behavioral Health Care Services Vocational Program</b>	Counseling & Competitive Employment Services			In field	D470	510-795-2300
<b>CityServe's Compassion Network</b> Open: Mon-Thurs 10-12 & 1-4 By Phone only: Fridays 10-2	Personal Support Services	Open		Phone	H840	510-796-SERV (7378)
<b>Community Child Care Council (4Cs) of Alameda County</b>	Child Care Information, Vouchers, Support & Education for child care providers			Appt Only	D410	510.582.2182
<b>Community Resources for Independent Living (CRIL)</b>	Services for People with Disabilities			Appt only	A100	510-794-5735
<b>Deaf, Counseling, Advocacy &amp; Referral Agency (DCARA)</b>	Services for those who are deaf, hard of hearing or experience hearing loss			Phone	D420	TTY & VP: 510-790-1433 Voice: 510-371-0042
<b>Discovery Cove – CLOSED</b>	Onsite drop-in childcare	Closed	Closed	Closed	H850	

FRC Agency	Services	Open	By Appt Only	By Phone Only	Suite	Phone
<b>Family Education and Resource Center (FERC)</b>	Mental Health Education, Information, Resources & Caregiver Support			Phone	D400	510-459-4506 Warm Line: 1-888-896-3372
<b>FRC Administration</b>  <b>Core Team Programs:</b> Working Wellness  Family Support Services SparkPoint Financial Services	<b>Main Phone for FRC</b>  - Counseling for CalWORKS Clients - Resources & Advocacy - Financial Coaching, Workshops, Taxes		Appt only		A110	<b>510-574-2000</b>  510-574-2023  510-574-2021 510-574-2020
<b>Fremont Fair Housing and Landlord/Tenant Services</b>	Housing Discrimination & Landlord/Tenant Counseling		Appt Only		D440	510-574-2270
<b>Herald Family Rebuilding Center</b>	Services for Asian Families in Crisis			Phone	D450	510-790-3366
<b>Hively</b>	Child Care Info & Vouchers			Phone	D450	510-779-4439 925-417-8733
<b>LaFamilia Counseling Services -Vocational ESL (VESL)</b>	Employment Services for Refugees			Phone	F600	510-329-3739
<b>Lincoln Families Kinship Support</b>	Kinship Support Services			Phone	D450	510-583-8026
<b>PARS Equality Center *NEW*</b> Mon-Th 9-5, Fri 9-3	Legal Immigration Services Office hasn't opened yet.		Coming in Feb		F610	510-894-3161
<b>State Department of Rehabilitation</b>	Disability and Vocational Services	Open			F630	510-794-2458
<b>Tri-City Children &amp; Youth Services</b>	Youth Mental Health	Open			G710	510-795-2434
<b>Tri-City Community Support Center</b>	Adult Mental Health	Open			G710	510-795-2434
<b>Veteran's Services</b> <a href="http://www.va.gov">Apply for VA benefits online at www.va.gov</a>	Benefit Information			Phone	F620	Oakland Office 510-577-1926
<b>Welcome Center &amp; Info Desk staffed by Fremont Healthy Start</b>	Info & Referral, School Help, Health Insurance & Health Care Referrals			Phone	Lobby	510-574-2141
<b>Women, Infants &amp; Children (WIC)</b>	Food/Nutrition for Pregnant Women & Small Children			Phone	D430	510-795-2457
<b>Youth &amp; Family Services</b> <a href="#">Also available for crisis.</a>	Counseling, Support Groups & Workshops	Open		Phone	E500	510-574-2100