



## Fremont Family Resource Center (FRC) Agency Status During Shelter-In-Place Order

*FRC Buildings are Closed to Drop-In Visitors, But Agencies are Working Remotely*

Most agencies are Working Remotely or Open with reduced hours for appointments only so call the number listed for assistance. Please note the three status columns and special notes in the listing in brown font.

**Updated: 5-26-20**

FRC Agency	Services	Open	Working Remotely (WR)	Closed	Suite	Phone
<b>Afghan Coalition</b>	Services for Afghans		WR		D460	510-745-1680
<b>Alameda County Social Services Agency</b> SSA is processing all essential programs. See 'SSA Lobby Closures' document for additional info and access.	CalWORKS, MediCal, CalFresh/Food Stamps, General Assistance		WR		C330	510-795-2428
<b>America's Job Center/EDD - Fremont</b>  Fastest way to file a claim is online at <a href="https://www.edd.ca.gov/unemployment/filing_a_claim.htm">https://www.edd.ca.gov/unemployment/filing_a_claim.htm</a>  There are 2 EDD Call Center numbers for different needs: 1. Call Center number for filing Unemployment Ins is <b>833-978-2511</b> . Open 7 days a week, 8am-8pm. Reps can't access your personal info but can provide tech assistance with UI Online <sup>SM</sup> , receiving EDD Customer Account Number & general questions. 2. For help with your claim or payment info, call <b>1-800-300-5616</b> M-F 8a-12p.	Job Services For job search or CalJOBS assistance, call the two phone numbers at right or email AJCC/EDD at <a href="mailto:WSBOaklandFieldOffice@edd.ca.gov">WSBOaklandFieldOffice@edd.ca.gov</a> to request info or a phone appointment.		WR		B200	510-794-3669 510-564-0500
<b>Behavioral Health Care Services Vocational Program</b>	Counseling & Competitive Employment Services		WR Work in field as always		D470	510-795-2300
<b>CityServe's Compassion Network</b> Distributing food & supplies on Mondays & Thursdays in FRC parking lot: 10a - 12p Homeless Supplies 1p - 3p Family Supplies	Personal Support Services		WR		H840	510-796-SERV (7378)
<b>Community Child Care Council (4C's of Alameda County)</b>	Child Care Information, Vouchers		WR		D410	510-713-2557
<b>Community Resources for Independent Living (CRIL)</b>	Services for People with Disabilities		WR		A100	510-794-5735
<b>Deaf, Counseling, Advocacy &amp; Referral Agency (DCARA)</b>	Services for People who are deaf, hard of hearing or experience hearing loss		WR		D420	(TTY & VP) 510-790-1433 (Voice) 510-371-0042

FRC Agency	Services	Open	Working Remotely (WR)	Closed	Suite	Phone
<b>Discovery Cove Childcare Center</b>	On-Site Drop-In Childcare			Closed	H850	510-574-2010
<b>Family Education and Resource Center (FERC)</b>	Mental Health Education, Information, Resources and Caregiver Support		WR		D400	510-459-4506 Warm Line 1-888-896-3372
<b>FRC Administration</b>  <b>Core Team Programs:</b> - Working Wellness  - Family Support Services - SparkPoint Financial Services	<b>Main Phone for FRC</b>  -Counseling for CalWORKS Clients -Resources & Advocacy -Financial Coaching, Workshops, VITA Taxes		WR		A110	<b>FRC Main #:</b> <b>510-574-2000</b>  510-574-2023  510-574-2021 510-574-2020
<b>Fremont Fair Housing Landlord/Tenant Services</b>	Housing Discrimination & Landlord/Tenant Counseling		WR		D440	510-574-2270
<b>Herald Family Rebuilding Center</b>	Services for Asian Families in Crisis		WR		D450	510-790-3366
<b>Hively</b>	Child Care Info & Vouchers		WR		D450	925-417-8733
<b>LaFamilia Counseling Services -Vocational ESL (VESL)</b>	Employment Services for Refugees		WR		F600	510-329-3739
<b>Lincoln Families Kinship Support</b>	Kinship Support Services		WR		D450	510-583-8026
<b>State Department of Rehabilitation</b>	Disability and Vocational Services	Open			F630	510-794-2458
<b>Tri-City Children &amp; Youth Services</b>	Youth Mental Health Services	Open			G710	510-795-2434
<b>Tri-City Community Support Center</b>	Adult Mental Health Services	Open			G710	510-795-2434
<b>Veteran's Services</b> To apply for VA benefits online, visit <a href="http://www.va.gov">www.va.gov</a>	Benefit Information		WR		F620	Oakland Office 510-577-1926
<b>Welcome Center &amp; Info Desk staffed by Fremont Healthy Start (FHS)</b>	Info & Referral, School Help, Health Insurance & Health Care Referrals		WR		Lobby	FHS 510-656-4206
<b>Women, Infants &amp; Children (WIC)</b>	Food for Pregnant Women & Kids		WR		D430	510-795-2457
<b>Youth &amp; Family Services</b> Also available for crisis.	Counseling, Support Groups & Workshops		WR		E500	510-574-2100