



Fremont Family Resource Center (FRC) Agency Status During Shelter-In-Place Order

FRC Buildings are Closed to Drop-In Visitors But All Agencies are Serving Customers

Most agencies are working remotely and making phone appointments, and a few are making office appointments as needed. If you need assistance, please call any agency directly. The chart below lists the best phone numbers to reach agencies during shelter in place. Please see the notes in brown and in the **Open & Working Remotely** columns.

For questions, call the FRC's Main Number at 510.574.2000 Monday-Friday 8am-5pm.

Updated: 12-7-20

FRC Agency	Services	Open	Working Remotely (WR)	Suite	Phone
Afghan Coalition	Services for Afghans		WR	D460	510-745-1680
Alameda County Social Services Agency SSA is processing all essential programs. See 'SSA Lobby Closures' document for additional info and access.	CalWORKS, MediCal, CalFresh/Food Stamps, General Assistance	Open for Limited Services		C330	510-795-2428
America's Job Center/EDD - Fremont Fastest way to file a claim is online at https://www.edd.ca.gov/unemployment/filing_a_claim.htm There are 2 EDD Call Center numbers for different needs: 1. Call Center number for filing Unemployment Ins is 833-978-2511 . Open 7 days a week, 8am-8pm. Reps can't access your personal info but can provide tech assistance with UI Online SM , receiving EDD Customer Account Number & general questions. 2. For help with your claim or payment info, call 1-800-300-5616 M-F 8a-12p.	Job Services For job search or CalJOBS assistance, call the two phone numbers at right or email AJCC/EDD at WSBOaklandFieldOffice@edd.ca.gov to request info or a phone appointment.		WR	B200	510-794-3669 510-564-0500
Behavioral Health Care Services Vocational Program	Counseling & Competitive Employment Services		WR Work in field as always	D470	510-795-2300
CityServe's Compassion Network Hours: 10-3 Mon-Thurs	Personal Support Services	Open for Appt Only		H840	510-796-SERV (7378)
Community Child Care Council (4C's of Alameda County)	Child Care Information, Vouchers		WR	D410	510-736-0015
Community Resources for Independent Living (CRIL)	Services for People with Disabilities		WR	A100	510-794-5735
Deaf, Counseling, Advocacy & Referral Agency (DCARA)	Services for People who are deaf, hard of hearing or experience hearing loss		WR	D420	TTY & VP: 510-790-1433 Voice: 510-371-0042

FRC Agency	Services	Open	Working Remotely (WR)	Suite	Phone
Discovery Cove Childcare Center	On-Site Drop-In Childcare	Closed	Closed	H850	510-574-2010
Family Education and Resource Center (FERC)	Mental Health Education, Information, Resources and Caregiver Support		WR	D400	510-459-4506 Warm Line 1-888-896-3372
FRC Administration Core Team Programs: - Working Wellness - Family Support Services - SparkPoint Financial Services	Main Phone for FRC → - Counseling for CalWORKS Clients - Resources & Advocacy - Financial Coaching, Workshops, VITA Taxes	Open for Appt Only		A110	510-574-2000 510-574-2023 510-574-2021 510-574-2020
Fremont Fair Housing Landlord/Tenant Services	Housing Discrimination & Landlord/Tenant Counseling		WR	D440	510-574-2270
Herald Family Rebuilding Center	Services for Asian Families in Crisis		WR	D450	510-790-3366
Hively	Child Care Info & Vouchers		WR	D450	925-417-8733
LaFamilia Counseling Services -Vocational ESL (VESL)	Employment Services for Refugees		WR	F600	510-329-3739
Lincoln Families Kinship Support	Kinship Support Services		WR	D450	510-583-8026
State Department of Rehabilitation	Disability and Vocational Services	Open for Appt Only		F630	510-794-2458
Tri-City Children & Youth Services	Youth Mental Health Services	Open for Appt Only		G710	510-795-2434
Tri-City Community Support Center	Adult Mental Health Services	Open		G710	510-795-2434
Veteran's Services To apply for VA benefits online, visit www.va.gov	Benefit Information		WR	F620	Oakland Office 510-577-1926
Welcome Center & Info Desk staffed by Fremont Healthy Start (FHS)	Info & Referral, School Help, Health Insurance & Health Care Referrals		WR	Lobby	FHS 510-656-4206
Women, Infants & Children (WIC)	Food for Pregnant Women & Kids		WR	D430	510-795-2457
Youth & Family Services Also available for crisis.	Counseling, Support Groups & Workshops	Open for Appt Only		E500	510-574-2100