



## Fremont Family Resource Center (FRC) Agency Status During Shelter-In-Place Order

*FRC Buildings are Closed to Drop-In Visitors, Most Agencies Working Remotely*

During the COVID-19 Shelter in Place Order, and effective March 26, the FRC buildings are closed to drop-in visitors. The status of each agency at the FRC is below and subject to change. Most agencies are Working Remotely or Open so call the number listed for assistance. Please note the three status columns and special notes in listing. Update: 3-27

FRC Agency	Services	Open	Working Remotely (WR)	Closed	Suite	Phone
<b>Afghan Coalition</b>	Services for Afghans		WR		D460	510-745-1680
<b>Alameda County Social Services Agency</b> SSA is processing all essential programs. See 'SSA Lobby Closures' document for additional info and access.	CalWORKS, MediCal, CalFresh/Food Stamps, General Assistance		WR		C330	510-795-2428
<b>Behavioral Health Care Services Vocational Program</b>	Counseling & Competitive Employment Services		WR Work in field as always		D470	510-795-2300
<b>CityServe's Compassion Network</b> Distributing goods on Mondays & Thursdays in FRC parking lot: 10a - 12p Homeless Supplies 1p - 3p Family Supplies	Personal Support Services		WR		H840	510-796-SERV (7378)
<b>Community Child Care Council (4C's of Alameda County)</b>	Child Care Information, Vouchers		WR		D410	510-713-2557
<b>Community Resources for Independent Living (CRIL)</b>	Services for People with Disabilities		WR		A100	510-794-5735
<b>Deaf, Counseling, Advocacy &amp; Referral Agency (DCARA)</b>	Services for People who are deaf, hard of hearing or experience hearing loss		WR		D420	(TTY & VP) 510-790-1433 (Voice) 510-371-0042
<b>Discovery Cove Childcare Center</b>	On-Site Drop-In Childcare			Closed	H850	510-574-2010
<b>Family Education Resource Center (FERC)</b>	Mental Health Education, Information & Referral, and Caregiver Support		WR		D400 F600	510-790-1010 Warm Line 1-888-896-3372
<b>FRC Administration</b> - Working Wellness  - Family Support Services - SparkPoint Financial Services	<b>Main Phone for FRC</b> -Case Management for CalWORKS Clients -Resources & Advocacy -Financial Coaching, Workshops, VITA Taxes		WR		A110	<b>510-574-2000</b> 510-574-2023  510-574-2021 510-574-2020

FRC Agency	Services	Open	Working Remotely (WR)	Closed	Suite	Phone
<b>Fremont Fair Housing Landlord/Tenant Services</b>	Housing Discrimination & Landlord/Tenant Counseling		WR		D440	510-574-2270
<b>Herald Family Rebuilding Center</b>	Services for Asian Families Crisis			Closed	D450	510-790-3366
<b>Hively</b>	Child Care Information & Vouchers		WR		D450	925-417-8733
<b>LaFamilia Counseling Services -Vocational ESL (VESL)</b>	Employment Services for Refugees		WR		F600	510-329-3739
<b>Lincoln Families Kinship Support</b>	Kinship Support Services		WR		D450	510-583-8026
<b>State Department of Rehabilitation</b>	Disability and Vocational Services	Open			F630	510-794-2458
<b>Tri-Cities Career Center/EDD</b> File unemployment insurance claims online at <a href="https://www.edd.ca.gov/Unemployment/">https://www.edd.ca.gov/Unemployment/</a>  The one-week waiting period is waived per Governor Newsom's March executive order.	Job Services EDD is providing services by phone appointment only. Call one of the numbers listed or email <a href="mailto:WSBOaklandFieldOffice@edd.ca.gov">WSBOaklandFieldOffice@edd.ca.gov</a> to receive information.		WR		B200	510-794-3669 510-564-0500 510-273-9154
<b>Tri-City Children &amp; Youth Services</b>	Youth Mental Health Services	Open			G710	510-795-2434
<b>Tri-City Community Support Center</b>	Adult Mental Health Services	Open			G710	510-795-2434
<b>Veteran's Services</b> To apply for VA benefits online, visit <a href="http://www.va.gov">www.va.gov</a>	Benefit Information		WR		F620	Oakland office 510-577-1926
<b>Welcome Center &amp; Info Desk staffed by Fremont Healthy Start (FHS)</b>	Info & Referral, School Help, Health Insurance & Health Care Referrals		WR		Lobby	FHS 510-656-4206
<b>Women, Infants &amp; Children (WIC)</b>	Food for Pregnant Women & Kids		WR		D430	510-795-2457
<b>Youth &amp; Family Services</b>  Also available for crisis.	Counseling, Support Groups & Workshops		WR		E500	510-574-2100